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Dear Friend,

You are receiving this communication because you are currently receiving a pension from The Pension Plan of The United Church of Canada.

Currently your pension payment is processed through RBC Royal Bank. Effective September 1, 2022, LifeWorks (formerly Morneau Shepell) will begin processing pension payments.

This is the first step in a multi-year project to install a new integrated pension and benefits administration system. Once fully installed by the end of 2023, the LifeWorks system will provide online access to your pension payment records (e.g., T4As). Until then, please continue to access the Benefits Centre for records or inquiries.

There is nothing that you need to do. More information about the change will be mailed to you next month providing contact details and advising of RBC blackout periods to facilitate this transition.

If you have any questions, please e-mail pension@united-church.ca or phone the Benefits Centre at 1-855-647-8222.

Sincerely,

David Dawrant
Senior Manager, Pension and Benefits, Ministry and Employment Unit
On behalf of The United Church Benefits Centre